

Help With Login & Access Issues

If you're having difficulty with your login or access to any Tabor College systems, this information should help:

1. Make sure you're using only your **username**

(that's the part which precedes the @tabor.edu of your email)

TIP: As long as you're on a Tabor site, we'll know you're with Tabor. The only time you'll ever need to add @tabor.edu to your username is if you try to log into a public site like Google.com or YouTube.com with your Tabor account (those sites won't know you're with Tabor unless you add that).

if that still didn't resolve it...

2. Does that same username and password combination work for other Tabor sites (MyTabor, Tabor Gmail, Tabor Online, and/or Tabor Library)?

YES - Email WichitaTechSupport@tabor.edu for assistance (or call the Wichita campus office at **(316) 729-6333** and ask for login help).

NO - Continue to next step below.

if that still didn't resolve it...

3. Have you previously gone to the Password Registration portal to set up your password reset option?

YES - Great! Just go to the Password Reset Portal (<http://passwordreset.tabor.edu/>), verify your identity (it will use the same security questions/answers and alternate email address you chose previously, and then choose your new password.

NO - Contact the **Information Services & Technology Help Desk** in Hillsboro at **(620) 947-3121, ext. 1010** during regular business hours (8-12 & 1-5) or email HelpDesk@tabor.edu

TIP: To avoid having to call for help in the future, review the [Password Reset Instructions](#) to learn how to set up your password reset option so that you can do this yourself.